

	ASSISTED LIVING	FAMILY CARE HOMES	PERSONAL CARE HOMES	NURSING FACILITY	SKILLED NURSING FACILITY
Health Services	By contract with outside entity	No professional staff; home health may be used	No professional staff required; may be available or by contract from home health	RN 1 shift per day, 7 days per week; other staff to meet the needs of residents	RN 1 shift per day, 7 days per week; other staff to meet the needs of residents
Inspection Schedule	Annually by the Office of Aging	Annually by the Office of Inspector General (OIG)	Annually by OIG	9-15 month schedule by OIG; federal inspection possible	9-15 month schedule by OIG; federal inspection possible
Oversight	Department of Aging & Independent Living (DAIL)	Every six months by the Department for Community Based Services (DCBS)	Every six months by DCBS	DCBS if abuse, neglect, or exploitation is alleged	DCBS if abuse, neglect, or exploitation is alleged
Complaints	DAIL for services, DCBS if abuse, neglect or exploitation is suspected	OIG for regulatory violations, DCBS if abuse, neglect or exploitation is suspected, Ombudsman for any complaint or suspected rights violation	OIG for regulatory violations, DCBS if abuse, neglect or exploitation is suspected, Ombudsman for any complaint or suspected rights violation	OIG for regulatory violations, DCBS if abuse, neglect or exploitation is suspected, Ombudsman for any complaint or suspected rights violation	OIG for regulatory violations, DCBS if abuse, neglect or exploitation is suspected, Ombudsman for any complaint or suspected rights violation
Payor	Private funds	Private funds; State supplementation; VA contracts	Private funds; State supplementation; VA contracts	Private funds, Medicaid, VA contract, insurance	Medicare, insurance private funds, Medicaid, VA contract
Ombudsman Services	No, except for information and referral when requested	Yes	Yes	Yes	Yes
Notes	Lease agreements or the contracts are key in this setting; only services agreed to in the contract and paid for per contract will be given; services offered may vary; required to help clients find appropriate living arrangement upon giving them a move out notice.	Residents may have a Medical card (Medicaid) but this does not pay for their stay in the facility	Residents may have a Medical card (Medicaid) but this does not pay for their stay in the facility	Care plans are a crucial piece to receiving quality care	Care plans are a crucial piece to receiving quality care; even if this is a unit in a hospital, it is still a nursing facility