

05/18/2009

## KENTUCKY LONG-TERM CARE OMBUDSMAN PROGRAM

Long-Term Care Ombudsman  
275 East Main Street, 3 W-F  
Frankfort, KY 40621

Hotline: 1-800-372-2991  
FAX: 502-564-4595

### STATE LONG-TERM CARE OMBUDSMAN

Kimberly Baker  
E-Mail: [Kimberly.Baker@ky.gov](mailto:Kimberly.Baker@ky.gov)

Phone: (502) 564-6930  
Blackberry: (502) 545-1679

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### EASTERN REGION

#### Eastern Regional Ombudsman

**JANE CHAPMAN,**  
[Jane.Chapman@ky.gov](mailto:Jane.Chapman@ky.gov)

1844 Carter Ave.  
Ashland, KY 41101

Cell: (606) 776-0384  
FAX: (606) 920-2026

**BIG SANDY (11)**  
**MISTY PUGH**  
[Misty.Pugh@BigSandy.org](mailto:Misty.Pugh@BigSandy.org)

Big Sandy ADD  
110 Resource Drive  
Prestonsburg, KY 41653

(606) 886-2374 Ext. 335  
1-800-737-2723  
FAX: (606) 886-3382

**BLUEGRASS (15)**  
**Sherry Culp**  
[Ombuddypd@aol.com](mailto:Ombuddypd@aol.com)

Nursing Home Ombud. Agency  
1530 Nicholasville Road  
Lexington, KY 40503

(859) 277-9215  
1-877-787-0077  
FAX: (859) 277-4843

**BUFFALO TRACE (8)**  
**BETH LOVE**  
[blove@btadd.com](mailto:blove@btadd.com)

Buffalo Trace ADD  
P. O. Box 460  
Maysville, KY 41056

(606) 564-6894  
1-800-998-4347  
FAX: (606) 564-0955

**FIVCO(10)**  
**ANGELA RIGSBY**  
[arigsby@lablaw.org](mailto:arigsby@lablaw.org)

Legal Aid of the Bluegrass  
3417 Blackburn Avenue  
Ashland, KY 41101

(606) 329-1321 (2323)  
1-877-295-4137  
FAX: (606) 325-0615  
Cell: (606) 922-7033

**GATEWAY (9)**  
**Cheryl Barber**  
[cbarber@lablaw.org](mailto:cbarber@lablaw.org)

Legal Aid of the Bluegrass  
P. O. Box 1040  
Morehead, KY 40351

(606) 784-8921 (2124)  
1-800-274-5863  
FAX: (606) 783-1342

**KY RIVER (12)**  
**ARGENE JONES**  
[argene@kradd.org](mailto:argene@kradd.org)

KY River ADD  
917 Perry Park Road  
Hazard, KY 41701

(606) 436-3158  
1-800-928-5723  
FAX: (606) 436-2144

**NORTHERN KY (7)**  
**PAM PANGBURN**  
[ppangburn@seniorservicesnky.org](mailto:ppangburn@seniorservicesnky.org)

Senior Services of Northern KY  
1032 Madison Avenue  
Covington, KY 41011

(859) 292-7962  
1-800-255-7265  
FAX: (859) 491-5430

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WESTERN REGION

Western Regional Ombudsman

**KRISTI GENTRY**

[Kristi.Gentry@ky.gov](mailto:Kristi.Gentry@ky.gov)

P.O. Box 340  
Greensburg, KY 42743

(270) 589-2185  
FAX: (270) 932-5051

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**BARREN RIVER (4)**

**TERESA WHITAKER**

[twhitaker@klaid.org](mailto:twhitaker@klaid.org)

Kentucky Legal Aid  
1700 Destiny Lane  
Bowling Green, KY 42104

(270) 780-8835  
1-800-355-7580  
FAX: (270) 782-1993

**CUMBERLAND VALLEY (13)**

**TAMMY WILLIAMS**

[tammyw@cvadd.org](mailto:tammyw@cvadd.org)

Cumberland Valley ADD  
P. O. Box 1740  
London, KY 40741

(606) 864-7391  
1-800-795-7654  
FAX: (606) 878-7361

**GREEN RIVER (3)**

**BRENDA KENNEDY**

[BrendaKennedy@gradd.com](mailto:BrendaKennedy@gradd.com)

Green River ADD  
3860 Highway 60 West  
Owensboro, KY 42301

(270) 926-4433  
1-800-928-9093  
FAX: (270) 684-0714

**KIPDA (6)**

**IMELDA PFISTER**

[mpfister@archlou.org](mailto:mpfister@archlou.org)

Catholic Charities  
2911 South Fourth Street  
Louisville, KY 40208

(502) 637-9786  
1-800-854-3233  
FAX: (502) 637-9780

**LAKE CUMBERLAND (14)**

**OPAL CARTER**

District Ombudsman  
Lake Cumberland

606-677-6701  
1-866-997-6341  
FAX: 606-679-7715

**LINCOLN TRAIL (5)**

**NORMALINE SKEES**

[nskees@laslou.org](mailto:nskees@laslou.org)

Louisville Legal Aid  
P.O. Box 157  
Elizabethtown, KY 42702

(502) 614-3109  
1-800-292-1862  
FAX: (502) 614-3709  
Cell: (270) 734-3895

**PENNYRILE (2)**

**RANDA RAMSEY**

[Randa.Ramsey@ky.gov](mailto:Randa.Ramsey@ky.gov)

Pennyrile ADD  
300 Hammond Drive  
Hopkinsville, KY 42240

(270) 886-9484  
1-800-928-7233  
FAX: (270) 886-3211

**PURCHASE (1)**

**DENISE ADAMS**

[denise.adams@purchaseadd.org](mailto:denise.adams@purchaseadd.org)

Purchase ADD  
P. O. Box 588  
Mayfield, KY 42066

(270) 251-6120  
1-877-352-5183  
FAX: (270) 251-6110

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